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Genesys CX Insights Multicloud Projects Reference Guide

Genesys CX Insights for IWD project

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This project enables you to build historical reports from Intelligent Workload Distribution (IWD) data.

Related documentation:

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RSS:

- [For private edition](#)

This section contains object information for the *Genesys CX Insights for IWD* project; which is used to build historical reports from IWD data.

The Genesys CX Insights for IWD Project is organized in a single folder, with subfolders; the following page lists all metrics and attributes:

- iWD folder

See also:

- Attributes: iWD Attributes
- Metrics: IWD Metrics